

2023 Quality and Outcome Improvement Network Impact Summary

About Quality and Outcome Improvement Network

The Louisiana Department of Health (LDH) launched a comprehensive, multiyear plan for improving the health of the state's Medicaid population in 2019. This plan addresses some of Louisiana's toughest health challenges, such as expanding healthcare access, improving management of chronic conditions, and lowering costs for the state and taxpayers. LDH's Medicaid Managed Care Incentive Payment (MCIP) program was created to grow successful improvements in quality, health, and outcomes, and to induce milestone achievements through incentive payments.

The Quality and Outcome Improvement Network (QIN) is a collaboration of Medicaid Managed Care Organizations (MCOs) and 47 hospitals and health systems. QIN has impacted the lives of over 909,000 Medicaid patients across Louisiana since the program's inception.

QIN's Impact

QIN has achieved significant milestones that support LDH's Medicaid Managed Care Quality Strategy, including:

One-on-One Care Navigation

137%

increase in the number of Medicaid participants receiving one-on-one navigation services (including scheduling, reminders, and education) from 2020 to 2023.

Diabetes Control

70%

of Medicaid participants in 2023 controlled their diabetes, almost triple the number of participants in 2020 and 19% more than the national average.

Hypertension Control

72%

of Medicaid participants in 2023 controlled their hypertension (high blood pressure), 11% more than the national average.

Well-Child and Well-Care Visits

46%

increase in the number of child and adolescent Medicaid participants receiving an annual well-child or well-care visit from 2020 to 2023.



These achievements are more than just numbers—they represent thousands of Louisiana residents living longer and healthier lives.

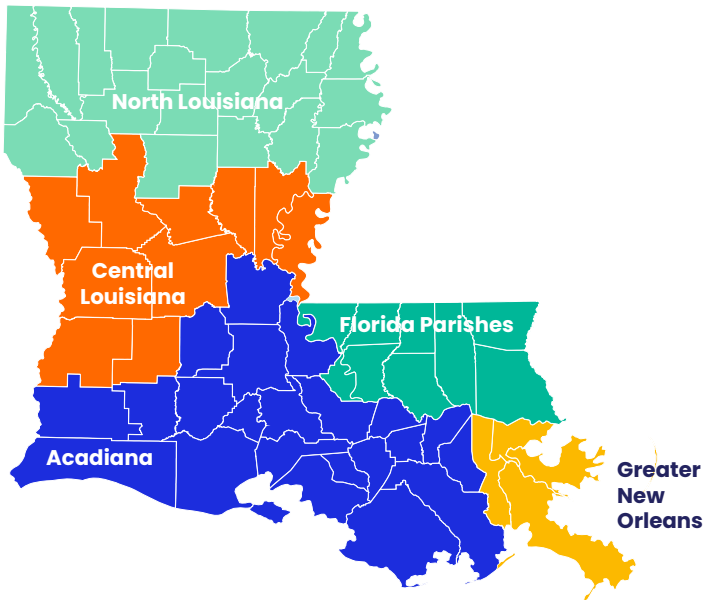
Making a Healthier Future Possible

These successes are due to significant expansion and improvement in the resources and services (outside of hospital inpatient care) that QIN providers offer to Medicaid participants as a direct result of this LDH initiative. The transformational impact of this program is seen by QIN providers in lives saved, healthcare access enhancements and improved health outcomes in our most vulnerable patients.

QIN's efforts to improve the health and well-being of Louisianans also include:

- ✓ Collaborating with community partners to support Medicaid patients with housing, transportation to appointments and other social needs
- ✓ Educating Louisiana Perinatal Quality Collaborative providers on birth safety
- ✓ Leading outreach and education campaigns focused on key needs among the Medicaid population, such as chronic diseases and pediatric health

QIN Service Providers



Central Louisiana

- Allen Parish Community Healthcare
- Byrd Regional Hospital
- CHRISTUS St. Frances Cabrini Hospital
- DeQuincy Memorial Hospital
- Mercy Regional Medical Center
- Oakdale Community Hospital
- Rapides Regional Medical Center
- Sabine Medical Center

Florida Parishes

- Baton Rouge General Medical Center
- Ochsner Medical Center – Baton Rouge
- Slidell Memorial Hospital
- St. Tammany Parish Hospital
- The General Hospital

Acadiana

- Abbeville General Hospital
- Acadian Medical Center
- Avoyelles Hospital
- CHRISTUS Ochsner Lake Area Hospital
- CHRISTUS Ochsner St. Patrick Hospital
- Iberia Medical Center
- Ochsner Abrom Kaplan Memorial Hospital
- Ochsner Acadia Hospital
- Ochsner American Legion Hospital
- Ochsner Lafayette General Medical Center
- Ochsner St. Anne Hospital
- Ochsner St. Martin Hospital
- Ochsner St. Mary
- Ochsner University Hospital & Clinics
- Opelousas General
- Pointe Coupee General Hospital
- Savoy Medical Center
- Southern Regional Medical Center
- Terrebonne General Health System

Greater New Orleans

- Ochsner Medical Center – Kenner
- Ochsner Medical Center – New Orleans
- St. Bernard Parish Hospital
- St. Charles Parish Hospital
- Tulane University Hospital and Clinic

North Louisiana

- Bienville Medical Center
- CHRISTUS Coushatta Health Care Center
- CHRISTUS Health Shreveport-Bossier
- Minden Medical Center
- North Caddo Medical Center
- Northern Louisiana Medical Center
- Ochsner LSU Health – Monroe Medical Center
- Ochsner LSU Health Shreveport – Academic Medical Center
- West Carroll Health Systems
- Winn Parish Medical Center