

Medicaid Incentive Payment Program

Summary of Achievements and Positive Outcomes

Quality and Outcome Improvement Network

Since 2019, LDH has coordinated a **comprehensive, multi-year plan for improving the health of its Medicaid population and thereby lowering costs**. The Medicaid MCOs recently reported to LDH the significant successes they've achieved so far, working with the providers participating in the Quality and Outcome Improvement Network or "QIN."

Examples of these successes include:

62% of Medicaid participants controlled their diabetes, more than double the number from 2020 to 2021.

22% improvement in the number of child and adolescent Medicaid participants receiving well-child or well-care visits.

67% of Medicaid participants controlled their hypertension (high blood pressure), a 17% increase from 2020 to 2021.

64% improvement in the number of Medicaid participants who over-utilize the ED receiving one-on-one navigation services (including help scheduling primary care visits, appointment reminders and education).



The individuals receiving quality services/interventions targeted to their individual needs from the QIN network **increased by more than 60%** from 2020 to 2021.

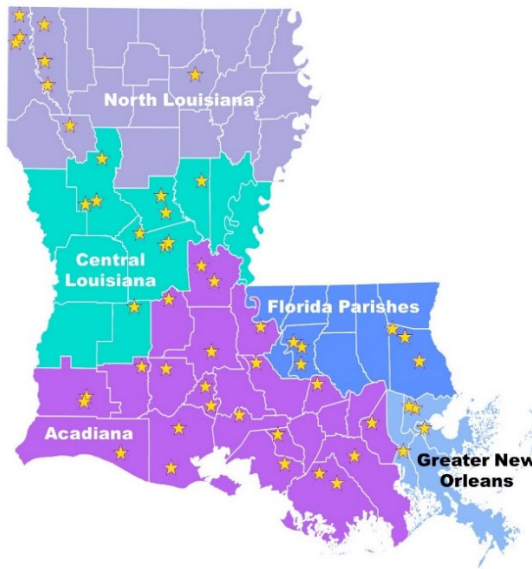
These successes are due to significant expansion and improvement in the resources and services (outside of hospital inpatient care) that QIN network providers offer to Medicaid participants as a direct result of this LDH initiative. QIN's work includes:

- ✓ **Expanding primary care services** available to Medicaid participants through telehealth, patient navigation, transportation, and increased office hours, reducing the need for and cost of participants seeking higher acuity care.
- ✓ **Addressing disparities in health equity** through educating providers on culturally effective care, opening community health centers in areas with decreased medical and social services, and partnering with local food banks, improving primary care access and addressing social determinants of health to reduce health care costs.
- ✓ **Improving coordination of care** among providers, MCOs, and community resources, reducing the costs and resources associated with duplicative care.
- ✓ Developing and **increasing services** targeted at improving the health and decreasing the cost of each Medicaid participant, including diet and physical activity counselling, outreach to participants due for care, appointment reminders, digital medicine (allowing for monitoring and adjusting treatment without an office visit), and increased patient interaction and follow-up.

Quality and Outcome Improvement Network Service Providers

Acadiana

- Abbeville General Hospital
- Abbeville General Hospital Clinic
- Abbeville General Hospital Pediatric Care Clinic
- Abram Kaplan Memorial Hospital
- Abrom Kaplan Family Medicine
- Acadia General
- Avoyelles Charter School-Based Health Center
- Avoyelles High School-Based Health Center
- Basile Rural Health Clinic
- Baton Rouge General – Ascension
- Bryan Sibley, MD, APMC
- Chabert Hospital
- CHRISTUS Lake Area Hospital
- CHRISTUS St. Patrick Hospital
- Combre-Fondel Elementary School-Based Health Center
- Elton Rural Health
- Erath/Delcambre Clinic
- Iberia Medical Center
- Iberia Medical Center – Family Practice Clinic
- Iberia Medical Center – North Family Practice 2 Clinic
- Iberia Medical Center – North Family Practice 3 Clinic
- Iberia Medical Center – Phys Internal Medicine
- Iberia Medical Center – Phys North Family Practice 1 Clinic
- Iberia Medical Center – Phys OB/GYN Clinic
- Innis Community Health Center
- Jeanerette Rural Health Clinic
- Jennings American Legion Hospital Eunice Family Medicine
- Jennings American Legion Hospital Family Medicine
- Jennings American Legion Hospital Lake Arthur Family Medicine
- Lafayette General Medical Center
- Lafayette General Orthopedics
- Lake Charles Clinics
- Livonia Community Health Center
- Livonia School-Based Health Center
- Mamou Family Care
- Maringouin Community Health Center
- Maurice Community Care Clinic
- Molo Middle School-Based Health Center
- New Roads Community Health Center
- Ochsner St. Mary Clinics
- Ochsner St. Mary Hospital
- Ochsner Urgent Care Clinics
- Opelousas General – Main
- Opelousas General – South
- Pointe Coupee Central High School-Based Health Center
- Pointe Coupee General Hospital
- Savoy Family Care
- Savoy Medical Center
- South Cameron School-Based Health Center
- St. Anne Clinics
- St. Anne Hospital
- St. Charles Parish Hospital
- St. Martin Acute
- St. Martin Community Health Clinic
- Terrebonne Clinics
- Terrebonne General Medical Center
- University Hospital and Clinics – Ambulatory Clinics
- University Hospital and Clinics – Pediatrics
- University Hospital and Clinics – University Hospital
- Ville Platte Rural Clinic
- Washington-Marion School-Based Health Center
- Women's Health of Vermillion



Central Louisiana

- Allen Parish Hospital
- Allen Parish Hospital Rural Health Clinic
- Buckeye School-Based Health Center
- CHRISTUS Cabrini Community Clinic
- CHRISTUS Cabrini Hospital
- CHRISTUS Community Clinic – Alexandria
- CHRISTUS Community Clinic – Pineville
- CHRISTUS Community Health Clinic – Boyce
- CHRISTUS Family Medicine Center – Pineville
- CHRISTUS Primary Care Versailles
- Family Medicine Center
- Family Medicine Center – Alexandria
- Family Medicine Center – Pineville
- Glenmora School-Based Health Center
- Grant School-Based Health Center
- Jena High School-Based Health Center
- Jena Jr. High School-Based Health Center
- Lakeview School-Based Health Center
- Lessie Moore School-Based Health Center
- Marthaville School-Based Health Center
- Natchitoches Central School-Based Health Center
- Northwood School-Based Health Center
- Pineville Jr. High School-Based Health Center
- Pollock School-Based Health Center
- Provencal School-Based Health Center
- Rapides Cardiology and Vascular Clinic
- Rapides Coliseum Boulevard
- Rapides Multi-Specialty Group
- Rapides North Boulevard
- Rapides Orthopedic & Sports Medicine
- Rapides Regional Medical Center
- Tioga High School-Based Health Center
- Tioga Jr. High School-Based Health Center

Florida Parishes

- Baton Rouge Clinics
- Baton Rouge General Medical Center
- Northshore Clinics
- Northshore Hospital
- Ochsner Medical Center Baton Rouge
- Ochsner Urgent Care Clinics
- Slidell Memorial Clinics
- Slidell Memorial Hospital
- St. Tammany Clinics
- St. Tammany Hospital
- St. Tammany Physicians Network
- Start Community Health Center Covington
- Start Community Health Center Mandeville
- The General Hospital

Greater New Orleans

- Baptist Clinics
- Jefferson Highway Clinics
- Jefferson Highway Hospital
- Kenner Clinics
- Kenner Hospital
- Lakeview Cardiology Associates
- Lakeview Regional – Northshore
- Lakeview Regional – Slidell
- Lakeview Regional Medical Center
- Lakeview Regional Physician Group – Lacombe – Specialty Services
- Ochsner Medical Center
- Ochsner Urgent Care Clinics
- St. Bernard Parish Hospital
- Tulane – Downtown
- Tulane – Lakeside
- Tulane Institute of Sports Medicine
- Tulane LaSalle Multispecialty Clinic
- Tulane Med-Ped Continuity Clinic
- Tulane Multispecialty Clinic Metairie
- Tulane University Hospital & Clinic
- West Bank Hospital
- Westbank Clinics

North Louisiana

- Benton Clinic
- Benton Medical
- CHRISTUS Coushatta Health Care
- CHRISTUS Coushatta Ringgold Rural Health Clinic
- CHRISTUS Coushatta Rural Health Clinic
- CHRISTUS Highland
- CHRISTUS Primary Care Associates Shreveport-Bossier
- CHRISTUS Primary Care Partners
- CHRISTUS Primary Care Shreveport
- CHRISTUS Primary Care South Bossier
- Monroe Clinics
- Monroe Hospital
- North Caddo Medical Center
- Plain Dealing Clinic
- Primary Care Associates
- Shreveport Clinics
- Shreveport Hospital
- Vivian Clinic