December 2021

# OVERVIEW:

Aetna Better Health of Louisiana (ABHLA) is committed to reducing health inequities. As part of this commitment, ABHLA encourages the use of Z Codes to document Social Determinants of Health (SDOH), including access to food, access to transportation, literacy issues, and other social and economic issues.

Effective 12/13/2021, ABHLA will reimburse a **flat rate incentive payment of** **$30** for a one-time billing of Z Codes per claim.

* To ensure receipt of this incentive payment, providers must include any of the Z Codes listed in this notification as an additional diagnosis on a claim, then bill CPT Code G9919 with 1 unit.
* Providers of all types may bill Z Codes in the above manner for the flat rate reimbursement.
* There is no maximum number of Z Codes which can be included on the claim.

The following Z Codes are valid for reimbursement when billed with CPT Code G9919:

| **Z Code** | **Description** |
| --- | --- |
| Z55.0 | Illiteracy and low-level literacy |
| Z55.1 | Schooling unavailable and unattainable |
| Z55.2 | Failed school examinations |
| Z55.3 | Underachievement in school |
| Z55.4 | Educational maladjustment and discord with teachers and classmates |
| Z55.5 | Less than a high school diploma |
| Z55.8 | Other problems related to education and literacy |
| Z55.9 | Problems related to education and literacy, unspecified |
| Z56.0 | Unemployment, unspecified |
| Z56.1 | Change of job |
| Z56.2 | Threat of job loss |
| Z56.3 | Stressful work schedule |
| Z56.4 | Discord with boss and workmates |
| Z56.5 | Uncongenial work environment |
| Z56.6 | Other physical and mental strain related to work |
| Z56.81 | Sexual harassment on the job |
| Z56.82 | Military deployment status |
| Z56.89 | Other problems related to employment |
| Z56.9 | Unspecified problems related to employment |
| Z57.0 | Occupational exposure to noise |
| Z57.1 | Occupational exposure to radiation |
| Z57.2 | Occupational exposure to dust |
| Z57.31 | Occupational exposure to environmental tobacco smoke |
| Z57.39 | Occupational exposure to other air contaminants |
| Z57.4 | Occupational exposure to toxic agents in agriculture |
| Z57.5 | Occupational exposure to toxic agents in other industries |
| Z57.6 | Occupational exposure to extreme temperature |
| Z57.7 | Occupational exposure to vibration |
| Z57.8 | Occupational exposure to other risk factors |
| Z57.9 | Occupational exposure to unspecified risk factor |
| Z58.6 | Inadequate drinking-water supply |
| Z59.00 | Homelessness unspecified |
| Z59.01 | Sheltered homelessness |
| Z59.02 | Unsheltered homelessness |
| Z59.1 | Inadequate housing |
| Z59.2 | Inadequate housing |
| Z59.3 | Problems related to living in residential institution |
| Z59.41 | Food insecurity |
| Z59.48 | Other specified lack of adequate food |
| Z59.5 | Extreme poverty |
| Z59.6 | Low income |
| Z59.7 | Insufficient social insurance and welfare support |
| Z59.811 | Housing instability, housed, with risk of homelessness |
| Z59.812 | Housing instability, housed, homelessness in past 12 months |
| Z59.819 | Housing instability, housed unspecified |
| Z59.89 | Other problems related to housing and economic circumstances |
| Z59.9 | Problem related to housing and economic circumstances, unspecified |
| Z60.0 | Problems of adjustment to life-cycle transitions |
| Z60.2 | Problems related to living alone |
| Z60.3 | Acculturation difficulty |
| Z60.4 | Social exclusion and rejection |
| Z60.5 | Target of (perceived) adverse discrimination and persecution |
| Z60.8 | Other problems related to social environment |
| Z60.9 | Problem related to social environment, unspecified |
| Z62.0 | Inadequate parental supervision and control |
| Z62.1 | Parental overprotection |
| Z62.21 | Child in welfare custody |
| Z62.22 | Institutional upbringing |
| Z62.29 | Other upbringing away from parents |
| Z62.3 | Hostility towards and scapegoating of child |
| Z62.6 | Inappropriate (excessive) parental pressure |
| Z62.810 | Personal history of physical and sexual abuse in childhood |
| Z62.811 | Personal history of psychological abuse in childhood |
| Z62.812 | Personal history of neglect in childhood |
| Z62.813 | Personal history of forced labor or sexual exploitation in childhood |
| Z62.819 | Personal history of unspecified abuse in childhood |
| Z62.820 | Parent-biological child conflict |
| Z62.821 | Parent-adopted child conflict |
| Z62.822 | Parent-foster child conflict |
| Z62.890 | Parent-child estrangement NEC |
| Z62.891 | Sibling rivalry |
| Z62.898 | Other specified problems related to upbringing |
| Z62.9 | Problem related to upbringing, unspecified |
| Z63.0 | Problems in relationship with spouse or partner |
| Z63.1 | Problems in relationship with in-laws |
| Z63.31 | Absence of family member due to military deployment |
| Z63.32 | Other absence of family member |
| Z63.4 | Disappearance and death of family member |
| Z63.5 | Disruption of family by separation and divorce |
| Z63.6 | Dependent relative needing care at home |
| Z63.71 | Stress on family due to return of family member from military deployment |
| Z63.72 | Alcoholism and drug addiction in family |
| Z63.79 | Other stressful life events affecting family and household |
| Z63.8 | Other specified problems related to primary support group |
| Z63.9 | Problem related to primary support group, unspecified |
| Z64.0 | Problems related to unwanted pregnancy |
| Z64.1 | Problems related to multiparity |
| Z64.4 | Discord with counselors |
| Z65.0 | Conviction in civil and criminal proceedings without imprisonment |
| Z65.1 | Imprisonment and other incarceration |
| Z65.2 | Problems related to release from prison |
| Z65.3 | Problems related to other legal circumstances |
| Z65.4 | Victim of crime and terrorism |
| Z65.5 | Exposure to disaster, war and other hostilities |
| Z65.8 | Other specified problems related to psychosocial circumstances |
| Z65.9 | Problem related to unspecified psychosocial circumstances |

Please note that providers may see reimbursement impacted if not aligned to the Louisiana Department of Health’s Medicaid services manual within 30 days of the date of this reminder notification.

Questions and Support:

For questions, please contact [LAProvider@AETNA.com](mailto:LAProvider@AETNA.com) or call 1-855-242-0802 and follow the prompts.