

# 2022 SUMMARY

## Medicaid Incentive Payment Program

### Achievements and Positive Outcomes

#### Quality and Outcome Improvement Network (“QIN”)

Beginning in 2019, the Louisiana Department of Health (“LDH”) coordinates a **comprehensive, multi-year plan for improving the health of its Medicaid population and thereby lowering costs**. Improvements are achieved through QIN, a coalition of Medicaid MCOs and participating providers working together to advance network goals and ameliorate treatment gaps within the Louisiana Medicaid population.

QIN has enjoyed notable successes in several project areas that support program initiatives in LDH’s Medicaid Managed Care Quality Strategy, including:

REDUCING  
AVOIDABLE  
ED UTILIZATION

143%

increase in the number of Medicaid participants receiving one-on-one navigation services (including help scheduling primary care visits, appointment reminders, and education) from 2020 to 2022.

IMPROVING  
OUTCOMES FOR  
DIABETIC  
MEMBERS

67%

of Medicaid participants controlled their diabetes, almost double the number of participants in 2020 and 20% more than the national average.

IMPROVING  
OUTCOMES FOR  
MEMBERS WITH  
HYPERTENSION

69%

of Medicaid participants controlled their hypertension (high blood pressure), 10% more than the national average.

IMPROVING  
PEDIATRIC  
PRIMARY CARE

32%

increase in the number of child and adolescent Medicaid participants receiving an annual well-child or well-care visit from 2020 to 2022.

These successes are due to significant expansion and improvement in the resources and services that QIN network providers offer to Medicaid participants as a direct result of this and other LDH initiatives that incentivize providers to treat Medicaid participants. QIN’s work includes:

**Improving Health Equity:** navigators and social workers connect patients to services offered by MCOs (including case management with face-to-face encounters) and organizations within their communities, providing much needed resources to Medicaid participants.

**Addressing Care Barriers:** network providers coordinate care across the board and ensure that staff is engaged in closing treatment gaps, providing integrated care for Louisiana’s Medicaid population. This team-based approach fosters improved provider engagement and development of chronic care management programs.

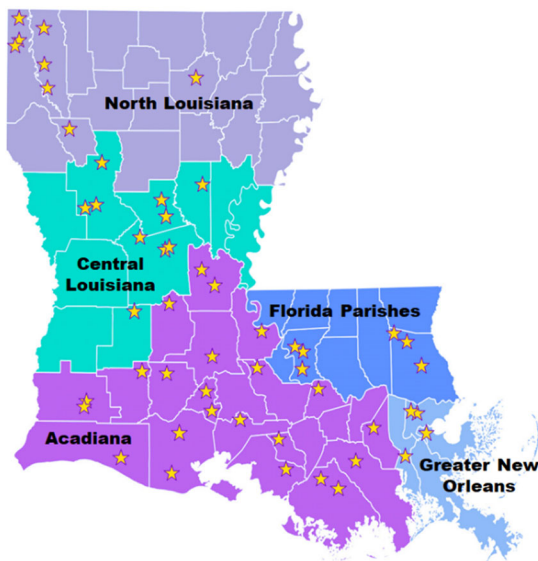
**Engaging the Community:** ongoing conversations between clinicians, social service providers, non-profits, and community leaders result in effective solutions to overcome care barriers. For example, analyzing food insecurity and how staff can help Medicaid participants.

**Bringing Care to Patients:** with efforts like including diabetes testing, monitoring, and education in health fairs, QIN is making healthcare more accessible to Medicaid participants in all Louisiana communities.

# Quality and Outcome Improvement Network Service Providers

## Acadiana

- Abbeville General Hospital
- Abbeville General Hospital Clinic
- Abbeville General Hospital Pediatric Care Clinic
- Abram Kaplan Memorial Hospital
- Abrom Kaplan Family Medicine
- Acadia General
- Avoyelles Charter School-Based Health Center
- Avoyelles High School-Based Health Center
- Basile Rural Health Clinic
- Bryan Sibley, MD, APMC
- Chabert Hospital
- CHRISTUS Lake Area Hospital
- CHRISTUS St. Patrick Hospital
- Combre-Fondel Elementary School-Based Health Center
- Elton Rural Health
- Erath/Delcambre Clinic
- Iberia Medical Center
- Iberia Medical Center – North Family Practice 2 Clinic
- Iberia Medical Center – North Family Practice 3 Clinic
- Iberia Medical Center – Phys Internal Medicine
- Iberia Medical Center – Phys North Family Practice 1 Clinic
- Iberia Medical Center – Phys OB/GYN Clinic
- Innis Community Health Center
- Jeanerette Rural Health Clinic
- Jennings American Legion Hospital Eunice Family Medicine
- Jennings American Legion Hospital Family Medicine
- Jennings American Legion Hospital Lake Arthur Family Medicine
- Lafayette Community Health Clinic
- Lafayette General Medical Center
- Lafayette General Orthopedics
- Lake Charles Clinics
- Livonia Community Health Center
- Livonia School-Based Health Center
- Mamou Family Care
- Maringouin Community Health Center
- Maurice Community Care Clinic
- Molo Middle School-Based Health Center
- New Roads Community Health Center
- Ochsner Acadia General Health Center
- Ochsner St. Mary Clinics
- Ochsner St. Mary Hospital
- Ochsner Urgent Care Clinics
- Opelousas General – Main
- Opelousas General – South
- Pointe Coupee Central High School-Based Health Center
- Pointe Coupee General Hospital
- Savoy Family Care
- Savoy Medical Center
- South Cameron School-Based Health Center
- St. Anne Clinics
- St. Anne Hospital
- St. Charles Parish Hospital
- St. Martin Acute
- St. Martin Community Health Clinic
- Terrebonne Clinics
- Terrebonne General Medical Center
- University Hospital and Clinics – Ambulatory Clinics
- University Hospital and Clinics – Pediatrics
- University Hospital and Clinics – University Hospital
- Ville Platte Rural Clinic
- Washington-Marion School-Based Health Center
- Women's Health of Vermillion



## Central Louisiana

- Allen Parish Hospital
- Allen Parish Hospital Rural Health Clinic
- Buckeye School-Based Health Center
- CHRISTUS Cabrini Community Clinic
- CHRISTUS Cabrini Hospital
- CHRISTUS Community Clinic – Alexandria
- CHRISTUS Community Clinic – Pineville
- CHRISTUS Community Health Clinic – Boyce
- CHRISTUS Family Medicine Center – Pineville
- CHRISTUS Primary Care Versailles
- Family Medicine Center – Alexandria
- Family Medicine Center – Pineville
- Glenmora School-Based Health Center
- Grant School-Based Health Center
- Jena High School-Based Health Center
- Jena Jr. High School-Based Health Center
- Lakeview School-Based Health Center
- Lessie Moore School-Based Health Center
- Marthaville School-Based Health Center
- Natchitoches Central School-Based Health Center
- Northwood School-Based Health Center
- Pineville Jr. High School-Based Health Center
- Pollock School-Based Health Center
- Provençal School-Based Health Center
- Rapides Cardiology and Vascular Clinic
- Rapides Coliseum Boulevard
- Rapides North Boulevard
- Rapides Regional Medical Center
- Tioga High School-Based Health Center
- Tioga Jr. High School-Based Health Center

## Florida Parishes

- Baton Rouge Clinics
- Baton Rouge General Medical Center
- Northshore Clinics
- Northshore Hospital
- Ochsner Health Center – Bluebonnet South
- Ochsner Health Center for Children – Goodwood
- Ochsner Community Health – Brees Family Center (Howell Blvd.)
- Ochsner Medical Center Baton Rouge
- Ochsner Urgent Care Clinics
- Slidell Memorial Clinics
- Slidell Memorial Hospital
- St. Tammany Clinics
- St. Tammany Hospital
- St. Tammany Physicians Network
- Start Community Health Center Covington
- Start Community Health Center Mandeville
- The General Hospital

## Greater New Orleans

- Baptist Clinics
- Jefferson Highway Clinics
- Jefferson Highway Hospital
- Kenner Clinics
- Kenner Hospital
- Lakeview Cardiology Associates
- Lakeview Regional – Northshore
- Lakeview Regional – Slidell
- Lakeview Regional Medical Center
- Ochsner Community Health – Brees Family Center (Bullard Ave.)
- Ochsner Medical Center
- Ochsner Urgent Care Clinics
- St. Bernard Parish Hospital
- Tulane – Downtown
- Tulane – Lakeside
- Tulane Institute of Sports Medicine
- Tulane LaSalle Multispecialty Clinic
- Tulane Multispecialty Clinic Metairie
- Tulane University Hospital & Clinic
- Tulane Uptown Clinic
- West Bank Hospital
- Westbank Clinics

## North Louisiana

- Benton Clinic
- Benton Medical
- CHRISTUS Coushatta Health Care
- CHRISTUS Coushatta Ringgold Rural Health Clinic
- CHRISTUS Coushatta Rural Health Clinic
- CHRISTUS Highland
- CHRISTUS Primary Care Associates Shreveport-Bossier
- CHRISTUS Primary Care Partners
- CHRISTUS Primary Care Shreveport
- CHRISTUS Primary Care South Bossier
- Monroe Clinics
- Monroe Hospital
- North Caddo Medical Center
- Plain Dealing Clinic
- Primary Care Associates
- Shreveport Clinics
- Shreveport Hospital
- Vivian Clinic